

PRIVACY POLICY

New England Hair Academy

Effective Date: January 1, 2026

New England Hair Academy (“we,” “our,” or “us”) is committed to protecting your privacy. This Privacy Policy outlines how we collect, use, and safeguard your information when you visit our website:

<https://newenglandhairacademy.com/>

By using our website, you agree to the terms of this Privacy Policy.

1. Information We Collect

We may collect the following types of information:

a. Personal Information - Information that identifies you as an individual, including:

- Name
- Email address
- Phone number
- Mailing address
- Payment information (if applicable)
- Any additional information you submit through forms on our website

b. Non-Personal Information - Information that does not directly identify you, including:

- IP address
- Browser type and version
- Device type and operating system
- Pages visited and time spent on our site
- Referring URLs

2. How We Collect Information

We collect information through:

- Forms: When you submit inquiries, applications, or other forms
- Cookies: Small data files used to enhance your browsing experience and analyze site usage
- Analytics Tools: Third-party services (such as Google Analytics) that help us understand user behavior

You may adjust your browser settings to refuse cookies if you prefer.

3. How We Use Your Information

We use your information to:

- Respond to inquiries and provide requested information
- Process applications and registrations
- Communicate updates, promotions, and program information (you may opt out at any time)
- Improve our website performance and user experience
- Comply with legal obligations

4. Data Security

We take reasonable administrative, technical, and physical measures to protect your information. However, no online transmission or storage system can be guaranteed to be completely secure.

5. Sharing of Information

We do not sell or rent your personal information. We may share your information with:

- Service Providers: Trusted partners who assist with operations such as payment processing, marketing, and website functionality
- Legal Authorities: When required to comply with applicable laws or protect our rights and safety

6. Your Rights & Choices

You have the right to:

- Access, update, or delete your information by contacting us
- Opt out of communications at any time via unsubscribe links or direct request
- Contact: info@nehairacademy.com

7. Children's Privacy

Our website is not intended for individuals under the age of 16. We do not knowingly collect personal information from children. If such information is identified, it will be promptly deleted.

8. Updates to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date.

9. SMS Communications

By providing your phone number through our website forms, you consent to receive SMS (text) messages from New England Hair Academy related to enrollment, program information, updates, and promotions.

- Message frequency may vary based on your interaction with us.
- Message and data rates may apply depending on your mobile carrier.
- You can opt out at any time by replying “STOP” to any message.
- For assistance, reply “HELP” or contact us at info@nehairacademy.com or (781) 324-6799.
- Your consent to receive SMS messages is not a condition of purchase or enrollment.

We do not sell or share your phone number with third parties for their marketing purposes.

TERMS AND CONDITIONS

New England Hair Academy

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1. Program Overview

New England Hair Academy offers a comprehensive barbering program designed to meet the educational requirements for licensure in the Commonwealth of Massachusetts. The curriculum includes both classroom instruction and supervised hands-on training in accordance with state regulations. Upon successful completion of all program requirements, graduates are eligible to apply for and sit for the Massachusetts Barber Licensing Examination.

2. SMS Communications & Opt-Out

You may opt out of SMS communications at any time by replying “STOP” to any message received. After opting out, you will receive a confirmation message, and no further SMS messages will be sent unless you choose to re-enroll.

3. Support & Assistance

For assistance with our messaging program, reply “HELP” to any message or contact us directly at info@nehairacademy.com or (781) 324-6799.

4. Carrier Disclaimer

Wireless carriers are not responsible for delayed or undelivered messages.

5. Message Frequency & Rates

Message frequency may vary based on your level of engagement, enrollment status, and program updates. Standard message and data rates may apply. For questions regarding your text or data plan, please contact your wireless provider.

6. Privacy

For more information on how we collect, use, and protect your information, please review our Privacy Policy.

Contact Us

If you have any questions about this Privacy Policy, please contact us:

New England Hair Academy
110 Florence Street, Suite 203
Malden, MA 02148

info@nehairacademy.com

(781) 324-6799